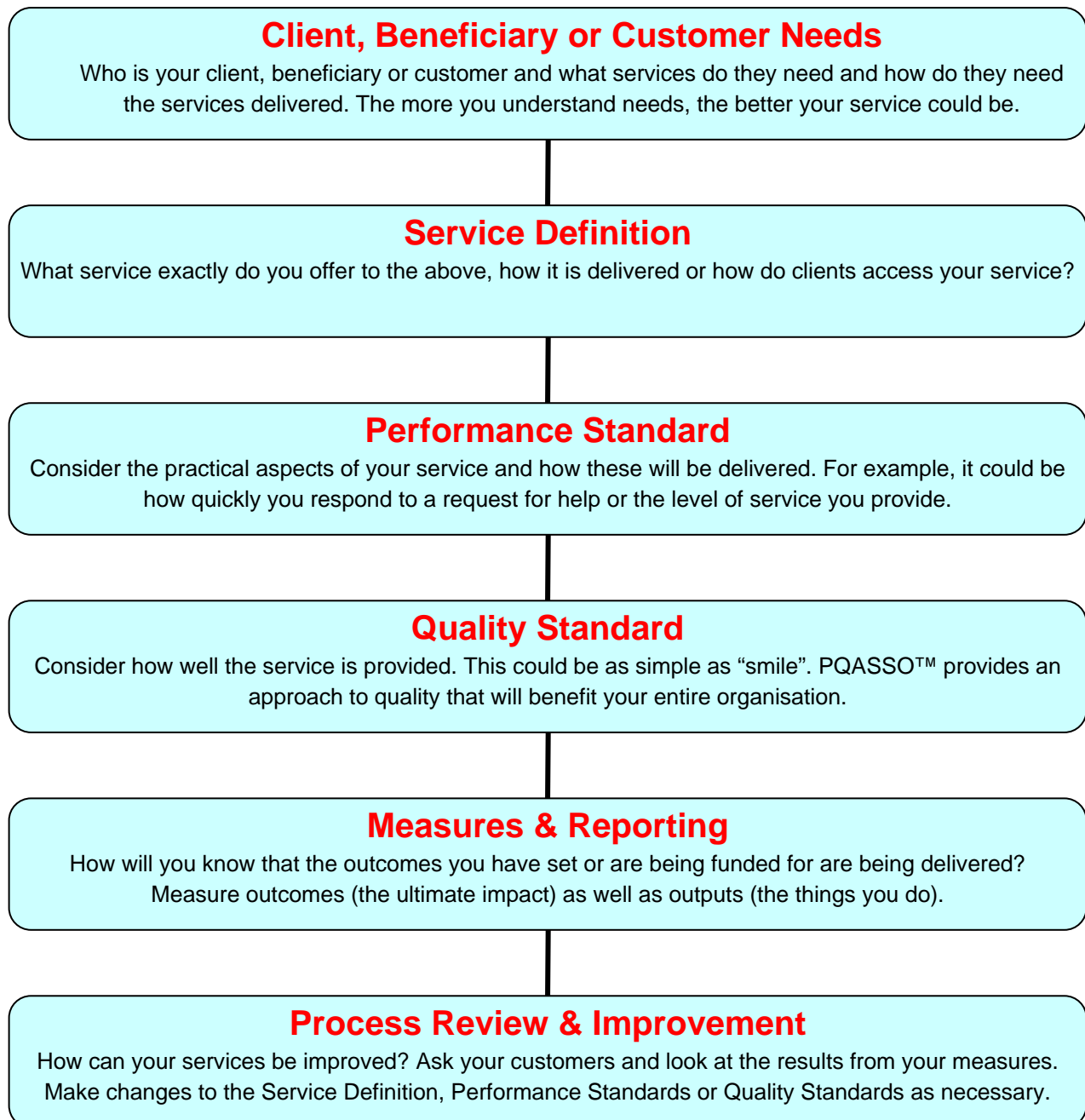


Performance Management is a structured approach to help you ensure that your organisation knows what needs to be done, who it is been done for and how to do it well – every time.

The chart below is a simple 6 step process that can be applied to any organisation or project, large or small. It simply gives a structured approach to what you probably do already. Third Sector organisations are traditionally better at this than other sectors.



SUSTAIN can provide you with support in introducing Performance Management systems. For more details, contact Charles Rapson on **0121 770 8222** or by email to charlesr@solihull-sustain.org.uk.